



Press release

## **PROSODIE IBERICA's financial results for 2009: a solid foundation for growth in 2010**

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Boulogne-Billancourt, 31<sup>st</sup> of March, 2010

With revenues of almost 11 million euros and a net loss of less than two hundred thousand euros, PROSODIE IBERICA has reached a new level of growth and in terms of presence on the Spanish market. With the successful consolidation of SERVICOM2000, acquired in December 2008, PROSODIE's Spanish subsidiary has established a solid basis able to realise outstanding growth and profitability despite Spain's current economic context.

Led by Damian Pascual since January 1, 2010, PROSODIE's Spanish subsidiary is present in Madrid, Valencia and Barcelona, and employed 154 people at December 31, 2009.

"We're particularly pleased with the resilience demonstrated by our Spanish subsidiary and the rate at which it achieved this merger, which will enable it to become even more efficient in 2010" says Georges Croix, Chairman and CEO of the PROSODIE Group and Chairman of PROSODIE Iberica.

With an activity that focuses on Multi-channel Customer Relations, particularly natural language services, and outsourcing and hosting for security and managed services, its major accounts customer base means that more than 60% of its revenues are recurring, which offers significant stability. Its two cutting-edge technical sites (ISO 9001 and 27001 certified) still have potential for further growth.

In 2010, PROSODIE Iberica is expected to have two-digit growth and come back to profitability.

### **About PROSODIE**

As a service operator offering IT and telecoms expertise, Prosodie designs and hosts multi-channel online services for remote access to information and interactive data exchanges. With many major companies benefiting from Prosodie's services, the company works in the fields of multi-channel customer relations, facilities management for critical and sensitive systems and applications, IP telephony and prepayment systems and other services for telecoms operators. With offices in France and Spain, the group achieved turnover in 2009 of €174.2 million, and had 863 employees at 31 December 2009. In October 2009, PROSODIE maintained its AFAQ ISO 9001 certification to cover all of its activities throughout France.

[www.prosodie.com](http://www.prosodie.com)

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